



UNIFY & SIMPLIFY

all your daily communications

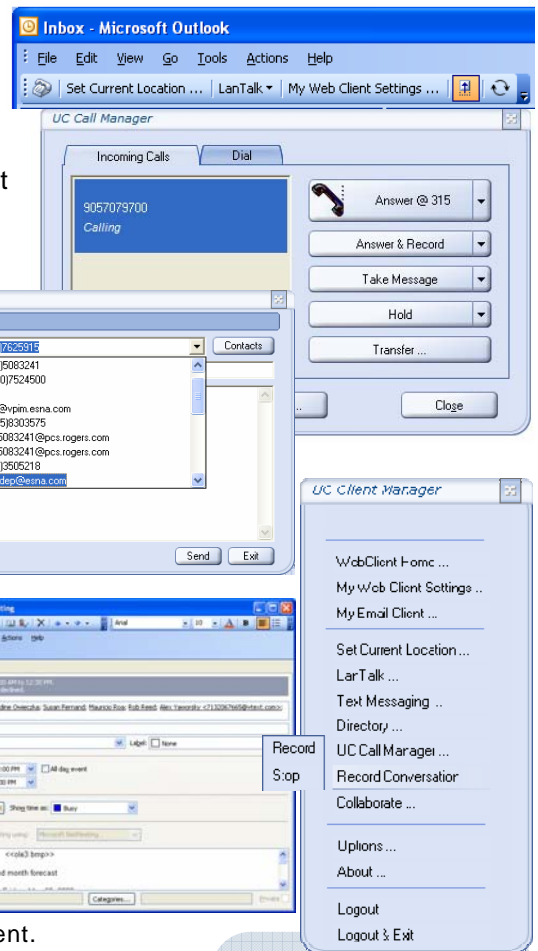
UC CLIENT MANAGER

Rewriting the rules of business by simplifying the processes, and provide instant availability and connectivity anytime, anywhere - and to anyone in your organization.

UC Client manager is a real time CTI/Presence application that provides users IP access to the Telephony Office-LinX™ server. It enables users with real-time call control and information from any IP access point! Whether you're at home, on the road, or in a hotel room, users simply access the internet and log into UC Client Manager. UC Client manager lets the Telephony Office-LinX™ server know where the individual is and provide them instant access to all their office communications! UC Client manager provides remote workers with all the tools they require at a fraction of the costs. It is truly a virtual office application that works with any type of infrastructure! Through UC client Manager users may log in over dial up or high speed access, it doesn't matter.

ANYWHERE, ANYTIME OFFICE

UC Client manager works with all popular contact manager software packages such as Microsoft Outlook™, Act™, Goldmine™ and Multiactive Maximizer. It allows users to work with the applications they are familiar with and add in real-time call control and client information. Agents working from Home can log into the office over the Internet and have client information pop up on their screen prior to the system sending the call to their house! Users can work behind both an IP or a traditional circuit switch environment. Whatever infrastructure they have, UC Client manager can support, truly

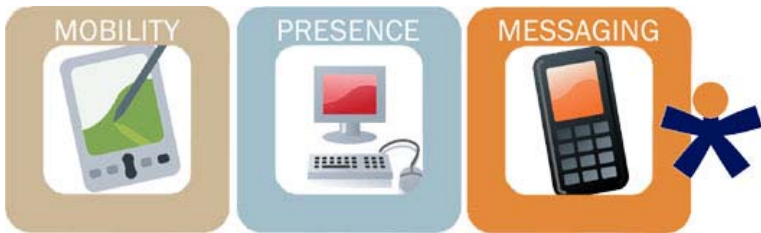


Simply

the best way to communicate!

ESNA Technologies Inc.

30 West Beaver Creek Rd.
Richmond Hill, ON L4B 3K1
1-800-565-3762
www.esnatech.com



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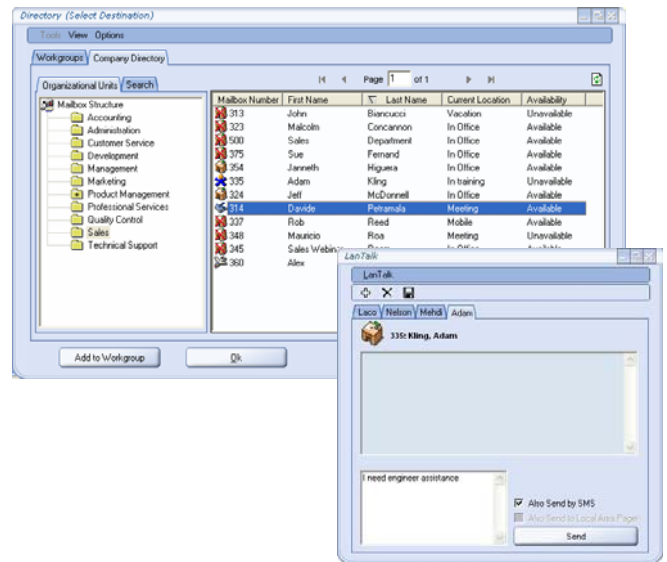
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PRESENCE MANAGEMENT AND INSTANT TEXT MESSAGING



UC Client Manager is a Presence management server integrated with Active directory and other LDAP interfaces to deliver LIVE communications between voice and data networks. It enables organizations to know real-time status and availability of their workforce and provide users tools to communicate with one another instantly.

- ▶ Presence management tools offer immediate notification of staff availability and easy access for remote users with office staff
- ▶ Missed calls can be pulled out of voicemail even when on the road to ensure real-time connection and less messages
- ▶ Users can identify a caller and consequently prepare for incoming calls—leading to a better customer service in the way they answer and respond to live calls.
- ▶ Instant messaging provides real-time ability to communicate with users logged into the Internet and wireless network via SMS; both internal and external users can send messages via IP to any user in or out of the office; dramatically lowering internal communications by eliminating cell charges, LD, and internal telephone tag
- ▶ Voice recording features caller ID so you can prioritize messages and respond immediately



SOFTWARE SPECIFICATIONS	UC CLIENT MANAGER
Platforms	SBE & Enterprise
Users	25/50 included
Maximum users	1000/10000
PBX Integration	Inband/SMDI/Digital set emulation
IP Integration	Tapi/SIP*.wav
CSTA Support ¹	Optional
Multilingual Support ²	English, French, German, Spanish, Italian, Dutch
Email Support	SMTP/POP3/IMAP
Collaboration	Http Link
Installation	Web download or MSI push
PIM Support	MS Outlook, Frontrange Goldmine, ACT, Maximizer, Esna API for custom integration
SYSTEM REQUIREMENTS	
Pentium 4 Processor	✓
DVD Drive	✓
Operating System	Microsoft® Windows® 2000 workstation or greater
Minimum RAM	512 MB RAM
HD Space	15MB



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