

Esnatech enables businesses to integrate **voice, mobility** and **presence** with the Cloud and Google® Apps.



Healthcare

Delivering Solutions for the Healthcare Industry

Office-LinX™ has the right prescription for saving costs and streamlining communications. Agencies looking to alleviate the paperwork burden, as well as increase staff efficiency, should consider a voice processing solution.



esnatech.
Office-LinX™
unified communications

Esnatech's speech and messaging system, Office-LinX™ makes communication with sometimes difficult-to-reach homecare workers easier and more effective. Specifically for the Senior Living Community marketplace, including assisted living, independent living, continuing-care retirement communities and senior housing.

Whether a Senior Living Community needs an emergency call system for a new construction, or to replace/upgrade an existing voice messaging system, incorporate common area coverage, or to integrate more efficient monitoring/paging and staff communications solutions—Office-LinX™ and its dealers offer customized solutions to meet each client's needs and budget. This includes speech-enabled emergency response systems, mobility access to doctors and nurses regardless of location and long-term stay integration with existing property management systems.

Leveraging speech and mobility technology, any individual on the premise can use any phone on the premise to initiate an emergency response sequence. Customized keywords can be associated to different emergencies or operational policies—automating access to assistance and on-site resources.

Emergency Response Systems

Office-LinX™ is all about security, convenience and choice.

Here's How It Works

1. Staff or patient press a 1-7 digit code on any phone and say the "keyword"
2. Keyword initiates a sequence of live communications or mass notification to staff and resources
3. Senders and recipients can choose the device they wish to use to send/receive messages, therefore dramatically improving productivity and overall corporate responsiveness

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Office-LinX™ Delivers Healthcare Value

Our advanced speech-enabled application server is scalable and redundant—perfect for large facilities to flatten and consolidate old legacy technology such as, *auto attendant, voice messaging, IVR and fax* into one virtual environment. Healthcare facilities can drive access to communications and productivity with no major investment to their existing infrastructure and applications. Leveraging the Esnatech application suite—Healthcare facilities can add *messaging, mobility, speech* and *presence* solutions today and immediately see an ROI in the improvement of their overall communications with both doctors, staff and nurses.

Taking advantage of the Esnatech Find me/Follow me services and mobile applications for BlackBerry and iPhones, Doctors can be connected to the hospital staff/patients regardless of their location. Staff can simply say the doctors name or dial a 4-digit extension and the Esnatech UC system will look at the doctors' calendar and location and connect them live, or provide live presence/status information, so staff can leverage the best means of communication such as instant messaging or SMS.

Esnatech's speech-enabled Unified Communications and Collaboration application server gives Healthcare staff increased mobility, allowing them to perform their job more effectively and from anywhere within the facility. Hospital workers have immediate access to each other and most importantly, their patients!

With an Esnatech Office-LinX platform, Healthcare providers offer better care, resulting in higher patient satisfaction:

- ✓ Patients—higher level of care = faster recovery
- ✓ Nurses—less stress = more time with patients
- ✓ Physicians—direct access to nurses and staff
- ✓ Emergency Department—faster response time = increased efficiency
- ✓ Support Staff—coordinate efforts to save time and eliminate inessential tasks