

## Office-LinX Feature List

<i>Features</i>	<i>Small Business Platform</i>	<i>Standard Platform</i>	<i>Enterprise Platform</i>	<i>UC for Google Apps</i>
<b>SOFTWARE SPECIFICATIONS</b>				
<i>Ports</i>	8-16	8-32	4-800*	Unlimited
<i>Users</i>	25-250	5,000	Unlimited	Unlimited
<i>Maximum Mailboxes</i>	1,000	5,000	Unlimited	Unlimited
<i>Hours of Storage</i>	5 MB of hard drive space = 1hr of voice storage			
<i>PBX Integration</i>	Inband   SMDI   Digital Set Emulation	Inband   SMDI   Digital Set Emulation	Inband   SMDI   Digital Set Emulation	Inband   SMDI   Digital Set Emulation
<i>IP Integration</i>	SIP	SIP	SIP	SIP
<i>CSTA Support</i>	Optional	Optional	Optional	PBX dependant
<i>Multilingual Support</i>	1 Language included, supports up to 9 languages	1 Language included, supports up to 9 languages	1 Language included, supports up to 9 languages	1 Languages included
<i>E-mail Support</i>	SMTP   POP3   IMAP	SMTP   POP3   IMAP	SMTP   POP3   IMAP	SMTP   POP3   IMAP
*Requires High Availability Configuration				
<b>SYSTEM REQUIREMENTS</b>				
<i>Operating System</i>	Microsoft Windows XP/7/2003/2008	Microsoft Windows XP/7/2003/2008	Microsoft Windows XP/7/2003/2008	Microsoft Windows XP/7/2003/2008
<i>Minimum RAM</i>	2GB	2GB	4GB	4GB
<i>Hard Drive Space</i>	40GB	40GB	40GB	40GB
<i>Network Interface Card</i>	Internet connection and HTTP access	Internet connection and HTTP access	Internet connection and HTTP access	Internet connection and HTTP access
<i>Virtual Environment</i>	VMware Vsphere 4 only	VMware Vsphere 4 only	VMware Vsphere 4 only * only single server configurations	VMware Vsphere 4 only * only single server configurations



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<b>AUTO ATTENDANT</b>				
<i>Number of Attendants</i>	1-upgrade to unlimited	1-upgrade to unlimited	1-upgrade to unlimited	1-upgrade to unlimited
<i>Languages</i>	1-upgrade to multilingual	1-upgrade to multilingual	1-upgrade to multilingual	1-upgrade to multilingual
<i>Voice Scripts-Voice Menus</i>	Included (unlimited)	Included (unlimited)	Included (unlimited)	Included (unlimited)
<i>Sub Menus</i>	Unlimited	Unlimited	Unlimited	Unlimited
<i>Attendant Scheduling</i>	Included (unlimited)	Included (unlimited)	Included (unlimited)	Included (unlimited)
<i>Caller ID/DNIS Routing</i>	Included	Included	Included	Included
<i>Speech Recognition</i>	UPGRADE	UPGRADE	Ships with 2 ports, 500 names	Included with UC user
<i>Key Mapping</i>	Included	Included	Included	Included
<i>Multiple Company Greetings</i>	Included	Included	Included	Included
<i>Off-Premise Routing</i>	Included	Included	Included	Included
<i>Free-Flow Dialing</i>	Included	Included	Included	Included
<i>PIN Number Routing</i>	Included	Included	Included	Included

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<b>VOICE MESSAGING *PBX DEPENDANT</b>				
<i>Mailboxes Included</i>	100-25 UC, 75 UM	1,000-25 CTI, 975 Standard	20,000	30,000
<i>Max. Number of Mailboxes</i>	1,000	5,000	30,000	30,000
<i>TUI Emulation</i>	Included	Included	Included	Included
<i>Octel Aria interface</i>	Included	Included	Included	Included
<i>Octel Serenade interface</i>	Included	Included	Included	Included
<i>User Tutorial</i>	Included	Included	Included	Included
<i>Customer Caller Options</i>	Included	Included	Included	Included
<i>Urgent/Private/Certified message stamps</i>	Included	Included	Included	Included
<i>Call Screening</i>	Included	Included	Included	Included
<i>Call Paging</i>	Included	Included	Included	Included
<i>Record Conversation</i>	Included	Included	Included	Included
<i>Recall Callers from Voice Mail</i>	Included	Included	Included	Included
<i>Retrieve Deleted Messages</i>	Included	Included	Included	Included
<i>Message Forward, Reply, Delete, Compose</i>	Included	Included	Included	Included
<i>Distribution Lists</i>	Included	Included	Included	Included
<i>Message Control Keys</i>	Included	Included	Included	Included
<i>Message Notification</i>	Beeper, Phone, Pager, Email, SMS	Beeper, Phone, Pager, Email, SMS	Beeper, Phone, Pager, Email, SMS	Beeper, Phone, Pager, Email, SMS
<i>Express Messaging</i>	Included	Included	Included	Included
<i>Multiple Phone Profiles</i>	Included	Included	Included	Included
<i>Multi-lingual Mailboxes</i>	Included	Included	Included	Included
<i>Future Delivery</i>	Included	Included	Included	Included
<i>WEB User Interface</i>	Included (Desktop)	Included (Desktop)	Included (Desktop)	

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<b>BASIC UNIFIED MESSAGING *PBX DEPENDANT</b>				
<i>Integration</i>	SMTP forwarding (Outlook forms for 25 UC users, IMAP pointers)	SMTP forwarding (Outlook forms for 25 UC users, IMAP pointers)	SMTP forwarding (Outlook forms for 50 UC users, IMAP pointers)	SMTP forwarding (Outlook forms for 50 UC users, IMAP pointers)
<i>Synchronization</i>	Yes	Yes	N/A	Yes
<b>ADVANCED UNIFIED MESSAGING</b>				
<i>IMAP/WEB Serviced Server Sync</i>	Included	Included	Included	Included
<b>CTI FEATURES</b>				
<i>Min Configuration</i>	25 UC bundled	25 CTI bundled	50 UC bundled	25 UC bundled
<i>Screen Pops</i>	Included	Included	Included	Included
<i>PIM Integration</i>	Included	Included	Included	Included
<i>PIM Dialing</i>	Included	Included	Included	Included
<i>Instant Messaging</i>	Included	Included	Included	Included
<i>Presence Management</i>	Included	Included	Included	Included
<i>SMS Text Messaging</i>	Included	Included	Included	Included
<i>CRM Plugins</i>	Optional	Optional	Optional	Included
<b>FAX SERVICE - SOFT FAX</b>				
<i>Fax on Demand</i>	Included	Included	Included	Included
<i>Fax Messaging</i>	Included	Included	Included	Included
<i>Fax Server</i>	UPGRADE	UPGRADE	UPGRADE	UPGRADE
<i>Soft Fax Ports</i>	1-included	1-included	1-included	1-included
<i>PDF Support</i>	Standard	Standard	Standard	Standard

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<b>WIRELESS SERVICES</b>				
<i>WAP</i>	Standard	Standard	Standard	Standard
<i>SMS</i>	Optional for Notification and UC/CTI users	Optional for Notification and UC/CTI users	Optional for Notification and UC/CTI users	Optional for Notification and UC/CTI users
<i>Mobile UC Client Applications</i>	Included with desktop license	Included with desktop license	Included with desktop license	Included with desktop license
<i>Add-on Modules</i>	Optional	Optional	Optional	Optional
<i>Hospitality</i>	Optional	Optional	Optional	Optional
<i>CRM API</i>	Optional	Optional	Optional	Optional
<i>AMIS</i>	Optional	Optional	Optional	Included
<i>VPIM</i>	Optional	Optional	Optional	Included
<i>TTS (RealSpeak)</i>	Ships with 2 ports	Optional	Ships with 2 ports	Included for advance UM and UC users
<i>CTI Services</i>	Included	Included	Included	Included
<i>CSTA Integration (included if required)</i>	Included	Included	Included	Included
<i>3rd party IP integration</i>	Optional	Optional	Optional	Optional
<i>Mass Recall Distribution Lists</i>	Optional	Optional	Optional	Optional
<i>Global SMS Message Sending</i>	Optional	Optional	Optional	Optional
<i>SMS Emergency Broadcast Import Utility</i>	Optional	Optional	Optional	Optional
<i>High Availability Services</i>	N/A	Optional	Optional	Optional
<i>Resilient Ports</i>	Optional	Optional	Optional	Optional
<i>Call Out Campaign Module</i>	Optional	Optional	Optional	Optional



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<b>DESKTOP CLIENTS</b>				
<i>VM only</i>	100, max 1,000	5,000	30,000	30,000
<i>CTI user</i>	Optional	Optional	Optional	Optional
<i>UC user</i>	25 included, 1,000 max	25 included, 5,000 max	50 included, 20,000 max	50 included, 20,000 max
<i>Fax desktop (Adding Fax Server)</i>	Available to UC users	Optional	Available to UC users	Available to UC users
<b>ADMINISTRATION</b>				
<i>TUI</i>	Included	Included	Included	Included
<i>GUI</i>	MMC Admin	MMC Admin	MMC Admin	MMC Admin
<i>Internet</i>	Terminal Services	Terminal Services	Terminal Services	Terminal Services
<i>Web</i>	Terminal Services	Terminal Services	Terminal Services	Terminal Services
<i>Reports</i>	Included-web based	Included-web based	Included-web based	Included-web based
<i>High Availability</i>	N/A	Optional	Optional	Optional
<i>GEO Redundancy</i>	N/A	Optional	Optional	Optional
<i>Backup and Redundancy</i>	PC dependant	PC dependant	PC dependant	PC dependant