

messageLINK



LINKING
all your daily communications

UNIFIED MESSAGING MEANS MORE FOR CUSTOMER SERVICE

The advent of the single inbox has simplified message management for many. Voice, fax and e-mail messages are all retrieved from your inbox. Voice messages can be played by clicking on them in your inbox, and faxes can be viewed similarly. E-mails can also be read back over the phone. Smart phones, PDAs and Blackberry devices can now receive pushed e-mails, which include voice and fax, to wherever you are.

With average daily commute in the United States in the 30-minute range one-way, there is roughly one hour each day that previously you could not access information. Telephone access to this information will allow you to remain connected even during these moments. Messages cannot only be read over the phone, but you can also reply, forward and manage the messages as you wish by attaching a voice reply to the e-mails. After your commute, your inbox is clear and you now have more time when the business day begins in earnest.

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