



UNIFIED COMMUNICATIONS MAKES IT EASIER

Esna Technologies Unified Communications and Collaboration solutions make it easier for people to find, reach and collaborate with one another through a unified communications experience.

Integrating communications and collaboration in a rich, multimedia experience – one that can include unified telephony, voice, instant messaging, e-mail, voice mail and business processes and applications enables a whole new way for people, teams and communities to work together.

Esnatech and UC vendors deliver these solutions, offering a unified client experience that seamlessly integrates with multi-vendor environments, and extensibility that allows users to best manage their IT and telephony environment while reducing overall costs.

Unified Communications in Action

Given the sophistication of unified communications technology, its uses are many. With unified communications, instant messaging, and presence can be built into the core business application. It enables users to know where their colleagues are physically located (car, home, office). They also have the ability to see which mode of communication the recipient prefers to use at any given time (cell phone, email or instant messaging).

Business Benefits of Unified Communications

Unified communications helps businesses, small and large alike to streamline information delivery and ensure ease of use. Human delays are also minimized or eliminated, resulting in better, faster interaction and service delivery for the customer, and cost savings for the business. Unified communications also allows for easier, more direct collaboration between co-workers, suppliers and clients, even if they are not physically on the same site.

Who is it for?

Unified communications is very useful for knowledge workers, information workers and service workers alike, many of whom may cross the lines between the three sectors on a daily or hourly basis, depending on the task and the client. With an increasingly mobile workforce, businesses are rarely centralized in one location. Unified communications facilitates this on the go, always-available style of communication.

<http://ca.youtube.com/user/Ucommunicate>